



TrustPower Limited

HEAD OFFICE
Truman Road, Te Maunga
Mt Maunganui
Postal Address:
Private Bag 12023, Tauranga.
Telephone: 07 574 4800
Facsimile: 07 574 4825

OFFICES IN
Auckland
Wellington
Christchurch

FREE PHONE
0800 87 87 87

EMAIL
trustpower@trustpower.co.nz

WEBSITE
www.trustpower.co.nz

26 October 2007

Fiona Day
Electricity and Gas Complaints Commission
PO Box 6144
Wellington

Dear Ms Day

Review of the Codes of Practice

Thank you for the opportunity to provide a submission on the Review of the EGCC Codes of practice.

As you may be aware TrustPower has joined the Electricity and Gas Disputes Resolution Service ("EGDRS"). For more information please go to www.egdrs.org.nz . The constitution of that Scheme points to the Electricity Commission Model Consumer Contracts where a company's customer contract is silent.

It is TrustPower's belief that the EGCC Codes of Practice are now not necessary given that the Electricity Commission has Model Consumer Contracts which can be referred to as in the above Scheme. It is not in Consumers or the Industries interest to have two potentially differing benchmarks.

Yours faithfully



SCOTT HARNETT
COMMERCIAL MANAGER

Tel: (07) 574 4876
Mobile: 021 2217 734
Fax: (07) 574 4807
Email: scott.harnett@trustpower.co.nz